



Get pricing today! 

## NetSupport Manager – what benefits will you gain?

### Platform Flexibility

- ✔ NetSupport Manager is a **full multi-platform solution**. It allows you to remotely support any Windows, Mac and/or Chrome OS desktop, as well as a range of mobile devices, from your Windows PC, Mac, Apple iOS/Android tablet or smartphone. So, no matter where a technician or IT manager may be located, they will always have immediate access back to their critical systems, servers and desktop users, when required.



### Save Time

- ✔ In addition to supporting simple tasks like **transferring files** from machine A to B, NetSupport Manager goes one step further by offering **file distribution**: the ability to transfer a file from one PC to any number of selected computers in a single action – providing a perfect tool for quick system updates or configuration changes.
- ✔ Complementary tools also allow **remote hands-on access**, including the ability to **remotely power on and off** a computer and **remotely log in** to a PC, as well as a powerful **scripting and scheduling suite** to enable routine tasks to be automated and run at pre-defined intervals.
- ✔ With NetSupport Manager, you can quickly view and **remotely edit the registry** of a remote computer without any interaction with – or interruption to – the desktop user, ensuring productivity levels aren't affected. You can also open a **remote command prompt** to review any system configuration at DOS level.



## Save Money

- ✔ Designed to operate over your LAN, WAN or the internet, securely and without the need for firewall configuration, NetSupport Manager provides [a single solution for remote management](#) of multi-platform computers – without the need for a third-party service, ongoing subscription costs, or manual visits.



## Boost Security

- ✔ A [unique Gateway](#) is provided as standard to allow systems across the internet to connect securely and communicate without the need to use a third party-hosted solution. Remaining 'on premise' allows you to have complete control over the Gateway; boosting security. In addition to the [PIN Connect](#) feature that allows quick connectivity with users simply by sharing a matching code, for additional security, NetSupport Manager also uses [four levels of encryption](#): Smart Card support, remote login support, central logging of all connectivity and actions, plus remote video of each remote control session – and full integration with Active Directory.



## Support Training and Development

- ✔ Uniquely, you can [show your PC screen](#) to selected remote devices in real time to deliver presentations or real-time visual instruction. During a remote control session, [capture screenshots](#), [annotate the screen](#) to highlight areas of focus or use the [two-way audio functions](#) on multimedia-capable PCs to talk to your users, while providing support. Best of all, record your remote control session and store as a replay file for future use.



SIMPLE TO USE, **SCALABLE AND GREAT SUPPORT** WHEN NEEDED. WE'VE USED NETSUPPORT FOR **A NUMBER OF YEARS** NOW AND WILL CONTINUE TO USE IT FOR **YEARS TO COME.**

MIKE POWELL - MLR NETWORKS



A *really useful tool* that allows us to remotely *support users from all over the world*, from anywhere in the world.

Arcadia Petroleum

