NetSupport School

Whole School Software

Teachers

Engage and control Students in a digital learning environment. Provide tools to encourage participation, collaboration and safe use of technology.

Languages

Unique and innovative solution for the provision of MFL teaching without the need for specialist equipment.

Students

Tools to enhance teaching, keep students on task, encourage continous assessment and reduce teacher workload.

Technicians

Dedicated tools for the IT Technician and Network Manager to aid in the effective management of all IT assets and deliver teacher support.

SLT

A "Whole School" solution that encourages high standards within technology-enhanced teaching and learning and embraces Ofsted guidelines for effective teaching.

Teachers

As a Teacher, NetSupport School is designed to allow you to focus your time and attention on the students, rather than on using and maintaining the software.

All the features you would expect from a classroom management solution are included, from monitoring student screens and delivering real-time screen presentations, to handing out files or collecting coursework.

- Auto locate and connect to all student computers
- Apply pre-set controls to students' machines to monitor internet and application activity, memory stick usage and printer usage
- Usage reporting on a teacher-by-teacher basis or when needed
- Monitor student progress and test results in real time
- Instant survey mode can be used for quick assessments or just for fun
- Group students based on survey feedback
- Encourage active assessment in the classroom with the Question and Answer module's 'gameshow' approach
- Deliver both peer and individual student assessment quickly and efficiently
- Unique Digital Journal feature to record all relevant lesson activity, from lesson content and personal notes to assessment results and relevant websites - unique to each student
- Master copy of the journal is created on the teacher's PC, providing a lesson summary and a resource to send to absent students
- The Lesson Planner allows teachers to outline lesson objectives, lesson content, test/surveys, approved resources/websites, etc.
- Virtual whiteboard where any or all students can be given an opportunity to interact
- Lesson objectives and student rewards can be set by the teacher and displayed on the students' screens
- Tutor Assistant app availale for use on Android and iOS tablets, enabling mobile interaction with students.

Languages

NetSupport School provides a perfect feature set to allow the modern foreign langauges department to make the most from the investment made in technology, without the need for training or extensive IT skills.

- Langauge Lab mode delivers an innovative link between audio and visual monitoring for teachers
- On-screen indicators for each student show when the student is either listening to audio content or speaking
- Select any student and listen in without disruption with just a single click
- Conduct a two-way audio conversation
- Broadcast audibly to the whole class
- Record student audio activity and save it for later or play it back to the class
- When recording audio activity, the audio is buffered so the previous 60 seconds of audio is included in the recordng. This ensures nothing is missed.

The Language Lab feature in NetSupport School is totally unique and not available in any other comparable solution. No specialist hardware is required; just a headset and microphone for each computer.

Students

The aim of NetSupport School is to deliver greater interaction with, and management of, students in an ICT classroom - whatever the mix of technology in use. We recognise that students are resistant to technology perceived as being "Big Brother" based.

- The Student Toolbar, developed in consultation with both teachers and students, appears at the top of students' screens and provides details of their current class and their lesson objectives

- Key control features - internet, application, keyboard, Instant Messenger, memory sticks and more - are shown as simple icons

- A visual indicator ensures all students are aware when a restriction is in place

- When restrictions are in place for more detailed controls, such as internet and application usage, students can see a list of which websites and applications they are allowed to use

- Students can use the toolbar to silently request help from the teacher, access their personal folder or memory stick, or add notes to their journal

- When feedback and interaction is not required, teachers can choose to hide the toolbar from students' screens

- The Student Journal provides a full digital record of all resources from the lesson

- Students can add their own notes or screenshot to their Journal at any time

- Group working and collaboration is encouraged and teachers can easily delegate certain tools to selected students to make them a 'Group Leader'

- Group leaders can show their screen to selected students, conduct a group chat and collaborate on coursework

- Multi-platform support means teachers can interact with students no matter what platform they are using, including Windows, Mac, Chromebooks, Android and iOS.

"NetSupport School has revolutionised teaching and learning at our school. An excellent classroom management tool that every ICT/computing teacher should have."

Robert Kent, Jack Hunt School

Technicians

NetSupport School is not just a classroom management solution; as part of our whole school approach, we also provide a dedicated Technicians' Console for Windows for network managers and technicians to help support users and manage devices across the school.

- Monitor all computers across the school in a single view
- Apply school-wide policy restrictions and security profiles without the need for a dedicated server
- See real-time thumbnails of all connected computers and which teachers are connected to students within each room
- With the approval of the teacher, provide instant remote assistance to any teacher or student PC
- Perform an instant hardware/software inventory, interact in real-time with applications, website activity, services and processes running on each PC
- Take full remote control of any PC that requires attention
- Apply restrictions, such as approved/restricted websites, permanently across the school using the Policy Management tool
- Set school-wide security policies so all PCs can be checked against a pre-defined set of policies
- Instantly identify any computers that are without certain security measures including anti-virus, Windows updates and internet protection
- Unlike other classroom management solutions, restrictions are applied centrally and remain in force 24 hours a day
- Quickly distribute files or folders from your PC to any number of selected computers in a single action using the file distribution feature
- Remotely power on/off all computers from the console.

One Technician-focused solution - multi-room or full site monitoring, PC management and remote control tools - all included for free with NetSupport School.

www.netsupportschool.com

SLT

We are the first to recognise that NetSupport School is a premium solution and carries a cost. It is, however, also recognised as the most widely adopted solution in the UK, with a history of awards and industry recognition.

Many of the features in NetSupport School have been added in response to Ofsted guidelines and assessment of effective classroom teaching. With that in mind, NetSupport School can genuinely help in your efforts for achievement.

A summary of features based on Ofsted recommendations and guidelines include:

- "Always available" lesson details and target objectives ensure lessons have clear aims and purposes

- Virtual Whiteboard and inbuilt collaborative tools encourage the development of important skills such as critical thinking, creativity and imagination

- Lesson Planner allows teachers to prepare in advance, for continuity and progression

- Desktop Lock, Printer, USB, Internet and Application control allows teachers to ensure their classes are managed effectively

- Student "silent" request help ensures students feel comfortable requesting assistance

- Student Journals give an inclusive summary of all lesson content and discussions for later review and as a reference for absent students

- Group Leaders allows groups of students to be managed with different subject work and at different speeds

- Q&A Mode, Surveys and Tests provides a useful continuous and instant assessment of learning. The auto-marking feature allows for testing without impacting on teachers' work/life balance. In addition to supporting guidelines on rigorous assessment of student understanding, Surveys also provide a perfect format for a lesson plenary. Q&A Mode enables teachers to reinforce key learning points and instantly gauge student understanding during a lesson

- NetSupport School is perfectly placed to support BYOD initiatives, giving teachers the ability to engage with students using mobile technology (Android and iOS).

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