



Creating Successful Training Environments with NetSupport School

If you want successful onboarding and training, a key element is ensuring your participants stay focused and engaged with the material. NetSupport School makes it easy for instructors to check the real-time status of each person's device in a single view and proactively realign their attention.

Visual monitoring

Even adult learners can get off task or struggle! Instructors can monitor and control their students' internet and application usage, even applying approved/restricted lists to ensure they don't stray off the required materials. The real-time thumbnail view gives instructors a quick way to identify who is on task, who is distracted, and who might be struggling with the material.

Audio monitoring

The audio monitoring features in NetSupport School are particularly useful for training environments where employees are completing self-paced content or need to demonstrate best practices for their roles. Instructors have the ability to monitor and record audio output, check microphone use or select one of the trainees' screens to instantly listen to the audio being played. Instructors can have 1:1 conversations with students to help correct their performance, address concerns, or provide feedback, all without interrupting the progress of others.

Key features:

- Customize class layouts and adjust thumbnail sizes.
- Scan through sets on student PCs in pre-defined multiples.
- Remote control student devices and annotate screens.
- View foreground and background apps/websites.
- View the whole class and see in an instant which computers have audio activity.
- Listen live to the desktop sounds or audio content on any student's PC.
- Listen to the microphone feed for each student and instantly correct pronunciation where required.
- Conduct a two-way audio conversation with any student to provide feedback without disrupting the class.