Feature sheet

NetSupport Notify

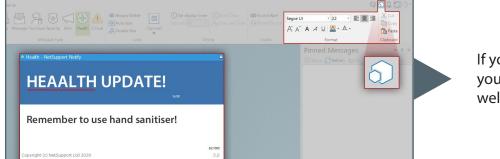


NetSupport Notify – Creating a Notification

Create a notification

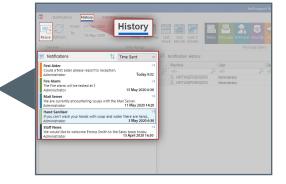
Select the **Notification tab** in the Console and simply add the title and message directly into the Notification window in the Console.

	NetSupport Notify Schedule								
NetWorkstein Hotory Schebule 200									



If you click on the '**advanced**' icon, you can access text options as well as **spell check**.

If you would like to **reuse** a notification, go to the **History tab**, select the notification and click **Reuse**. The Console will appear with the selected notification message.

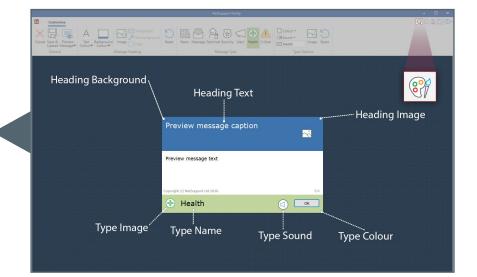




Choose the type of notification

Choose the type of notification to send by selecting the appropriate icon from the Notification Type section in the ribbon. You can choose from News, Alert, Technical, Security, Critical, Health (these names can be changed in Customise mode, if required) – or you can create your own set of notification types in Customise mode (using your own text, fonts, colour and icons) to suit the type of notification you wish to send out.

Next, choose how the notification is displayed: its visibility, size, location on screen, time of display, audio and user acknowledgement.



Customise

NetSupport Notify allows you to fully customise the notification live on the screen.

Re-			er Department I Ran	P Individua	INVH O Search Select	-	by Compute by User nam		Refresh	Record Acknowledgements	
		me	Address				Name	User	Departme	Address	
Reci	pie	nts	191.161.0.61				NS120	Rob	Sales	191.161.0.61	
		Copers	191.161.0.64				8 NS146	Andy	Suport	191.161.0.64	
NS125	Val	Admin	191.161.0.62				8 NS125	Val	Admin	191.161.0.62	
NS154	Heat	Admin	191.161.0.63				8 NS154	Heat	Admin		
NS142	Sam	Sales	191.161.0.60				8 NS142	Sam	Sales	191.161.0.60	
NS127	Lorr	Admin	191.161.0.68				8 NS127	Lorr	Admin	191.161.0.68	
NS121	Soph	Sales	191.161.0.65				8 NS1 21		Sales		
NS141	Alls	Support	191.161.0.66					Alis	Support	191.161.0.66	
NS123	Jami	Support	191.161.0.68								
	Liz	Sales					8 NS123	Jami	Support	191.161.0.68	
							8 NS128	Liz	Sales	191.161.0.67	
Q NS137	Eddi	Marketing	191.161.0.72				Q NS137	Eddi	Marketing	191.161.0.72	
Z NS129	Chri	Admin	191.161.0.71				8 NS129	Chri	Admin	191.161.0.71	
2 NS124	Kati	Marketing	191.161.0.70				Q NS124	Kati	Marketing	191.161.0.70	

Choose recipients

Once you are ready to send the notification to users, click Send Now. The Recipients tab appears and from here, you can decide who to send the notification to.
You can send to selected users, server, department, individual Agent (username/machine name) or IP range.

Or select Send All to send to all connected Agents.

Schedule

NetSupport Notify allows you to schedule notifications to be sent at a specific time or date (hourly, weekly, daily, or every xx minutes), and also schedule routine notifications that need to be sent on a recurring basis.

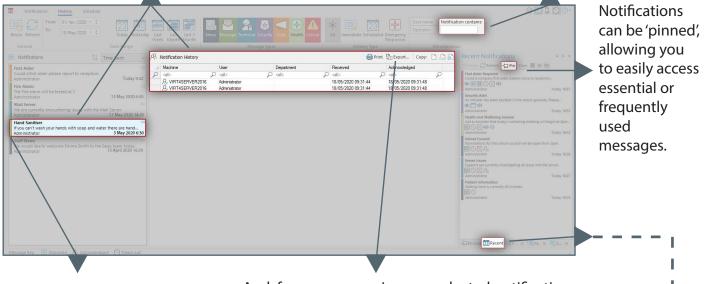
		NetSupport Notify								
	History Schedul	e Pause Previ	ew Day Week M	L loday Events	News Message Technical Security		AL AL AL A Sible A Do Vlessage Op			
Test schedule 8:30 daily Rob Totical Weekly, 10:15 every M Finish June 30th	Tuesday 08:30 on, Wed. Fri			TUESDAY		THURSDAY 21 17:00 Message				
Rob Biweekly @ 17:00. M. Rob Monthly	Today 10:15 F, W then Th. Fri Thursday 17:00	25	Message	26 17:00 ↔ Message	27 17:00 ↔ Message	28				

www.netsupportnotify.com

Notification history

NetSupport Notify provides a History dialog of all previously sent notifications that includes each message's title and first line, the username of the sender, the date and time it was sent and the number of recipients who have acknowledged it.

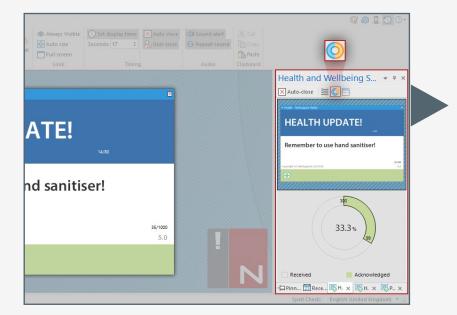
A search facility is provided so you can quickly find specific notifications.



The history items are colour-coded according to the notification type.

And, for your convenience, a selected notification history can be printed, exported to a .csv file or copied by clicking the appropriate icon.

Real-time tracking



When the notification is sent, a notification progress chart is automatically created and updates in realtime to show the message being delivered and then acknowledged.

This can be accessed from the 'Recent Messages' pane where the last 5 notifications sent are accessible as tabs at the bottom – as well as from the icon above.

www.netsupportnotify.com