NetSupport Notify

Get pricing today!

NetSupport Notify – what benefits will you gain?

Reliable communication

- ✔ There are many different tools used to communicate in an organisation, including email, voice calls and instant messaging. With urgent messages, you need to ensure they are found and seen instantly, especially when existing technology fails or there are potential delays experienced with emails entering busy in-boxes.

- ✔ NetSupport Notify provides streamlined communication, enabling staff or students to immediately see updates sent through the system, such as "The mail server will be off at 5pm" or "We are experiencing difficulties with our file server".

- ✔ Regular management of contacts isn't necessary as it syncs with Active Directory, making it a quick and easy solution to use.

Screen focus

- ✔ Within seconds, a single message (of up to 1000 characters) can be sent to up to 10,000 connected computers (Windows, Mac and Chromebooks, as well as digital information screens) or to specific users/devices and selected departments. The delivered message automatically takes screen focus on recipient computers and can't be ignored – saving precious time in the case of more urgent alerts.

- ✔ Each message can also carry a priority level (from routine student/staff communication to technical alerts or even a critical emergency) - and can be customised to help recipients immediately identify the severity/nature of the alert.

Boost your emergency and lockdown communication

- ✔ NetSupport Notify can be a vital communication tool to support emergency and lockdown procedures and some integrate it as an official part of their emergency plans, due to its ability to send a clear and concise message or instruction to all/selected connected computers.

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- Each message can be accompanied by an audible alert to ensure attention is gained. Plus, if there isn't time to type a lengthy message, the sender can create and use a ready-made "emergency response" alert, which also helps to eliminate guesswork and human error. These are activated with a three-hotkey combination, which also guards against them being sent accidentally.

- Being able to send faster communication effectively to selected users allows them to quickly act on the issue at hand - which could minimise costly interruptions or even save lives.

Reduce routine manual tasks

- Recurring events can be scheduled in advance for a fixed time and date: hourly, daily, weekly, even every "xx minutes". Freeing up this time from manually having to enter each one every time allows the user to work on more important tasks. Plus, the more alerts are used in a daily setting, the more familiar people are with the process, which can also help speed up the response time.

Send messages across all sites

- Unlike typical LAN-based messaging solutions, NetSupport Notify provides a dedicated local notification gateway that allows seamless message delivery across multiple network segments or dispersed sites without the need for network modifications or switch configuration. A true mass notification system.

Send on the go

- Free to download from Google Play, Amazon App Store and Apple App Store the NetSupport Notify Mobile Console allows you to send instant alerts and notifications on the move. The sender can also monitor how many users have received the message; key for emergency response teams in building evacuations scenarios, for example.

Evidence aknowledgement

- Each message carries an acknowledgment of receipt and the Notification Console displays an acknowledgment bar at the bottom of the Console once a message has been sent. This shows a real-time status of the notification message being acknowledged by users, allowing you to keep track of who has seen it (something traditional communication tools like email and phones don't offer).

- All delivered messages are recorded centrally with full details of all notifications and recipients, allowing administrators to filter those of interest and export a summary for future analysis.

A solid product, *reliable, simple and straight forward* to use and *very easy to set up*. Used here on a *daily basis* for sending messages to staff. *Invaluable* for IT service information and *urgent messages.*

Michael Groom - Hethersett Academy

WE CHOSE NETSUPPORT NOTIFY AS IT FITS THE BILL ENTIRELY, ALLOWING US TO DISTRIBUTE THE CONSOLE TO SEVERAL DEPARTMENTS WHO CAN SEND TARGETED NOTIFICATIONS WITH DIFFERENT PRIORITY LEVELS.

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