



## Kennewick School District

In March 2022, we conducted a survey that was sent out to teachers from different school sites across Kennewick School District. Here are the compiled results from over 100 responses about how NetSupport School has impacted teaching and learning in their classes.

54.37% of teachers use NetSupport School every day, and another 22.33% use it at least once a week in their classes.

Most-used features include thumbnail view, lock/unlock, website 'allowed' and 'restricted' lists, and chat/messaging.

85.44% of teachers say NetSupport School allows them to effectively monitor their classes.

84.47% of teachers said if NetSupport disappeared tomorrow, they would miss it.

### About Kennewick School District:

Kennewick School District #17 is the largest employer in the city of Kennewick, Washington. The school district runs 17 elementary schools, five middle schools, and three high schools. There are 18,684 students and 3,043 staff members. Kennewick School District's mission is to provide a safe environment in which every student reaches their highest potential and graduates well-prepared for success in post-secondary education, work, and life.



## Frequency of use...

When asked, 'How often do you use NetSupport School?', there's no surprise that the majority of the teachers mentioned using it daily or at least once a week. Using the classroom management and instruction tools in NetSupport School, teachers can take control of their classes quickly and easily. Having the ability to monitor students' screens without having to walk around the classroom ensures students are focused and on task.

*"Kids are able to switch screens very quickly as I wander the room, so it is helpful to be able to see what is on their screens at my desk. I also appreciate being able to send them a note privately instead of calling attention to them if they are off task."*

The teachers who responded to using NetSupport School more frequently also accredited it to helping them save time – and if there is anything a teacher needs more of, it's time! With a range of easy-to-use tools from quickly sharing the teacher's screen with students and easily monitoring students' activity in a single view, to efficiently distributing and collecting files – NetSupport School's features are available in just one click to help maximize teaching time.

*"I LOVE that this support system allows me to watch what students are doing as I help other students. Also, I like that I can send a chat/message to help guide the students. It is a tool that helps me easily monitor students during an assignment that requires them to be on their Chromebooks. I like that I can block them if I see they are off task."*



## Supporting student engagement...

Many teachers across Kennewick School District have been able to increase student engagement and monitor their classes more effectively with the help of NetSupport School. Using the monitoring features, teachers can see all students' screens at a glance and easily take control of their screens or blank them to redirect the focus back on the lesson and ensure learning remains active.

*"I teach APEX, so each student is working on a different class/subject. NetSupport helps me monitor to ensure they are engaged, not cheating, and doing what they are supposed to be doing."*



Teaching is all about leading students to success, and that starts with them being engaged and motivated to learn to be able to grasp the content. Part of that is being able to easily navigate content for teaching, which often involves the ability to easily open and close applications or websites to further expand upon the lesson. More than half of the teachers surveyed rated the quick launch tools as a feature they frequently use in their classrooms.

*"I love the ability to quickly monitor student computers and intervene if needed. Additionally, I like being able to manage the lab as a whole and launch apps/sites for primary learners."*



## Creating a safe learning environment...

Keeping students on task starts with creating safe parameters to learn without actually limiting learning. Using NetSupport School, teachers can apply safe internet or application restrictions to ensure students are able to securely explore and learn on their own. Many teachers surveyed rated the online safety tools as being helpful.

*"I love being able to put up safety rails web access. Putting a list of approved websites dramatically increases keeping students on task. The screen view of students' computers is invaluable for helping students in class."*

When it comes to protecting students, teachers can provide better support when they know the full picture of what is really going on. NetSupport School allows teachers to easily see what students are doing, whether they are surfing the web or typing in a Word document. Having a clear view of students' activity helps teachers keep them safe from harm, especially when using keyword monitoring tools.

*"We use the functions to look at student screens to monitor what they are doing. We also take screenshots, which we have used in district threat assessments."*

Teaching students how to appropriately use technology is key to today's education. With the ability to set safe parameters and monitor student activity, NetSupport School helps create a safe learning environment for all students while allowing teachers to easily adjust their control levels to create good digital citizens.



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## Ease of use boosts edtech confidence

In addition to its numerous benefits, NetSupport School was also rated as being an easy-to-use solution for classroom management and instruction. This is great to hear, as it has been co-produced directly with educators to enable them to use the features and functions with confidence. NetSupport School was designed for all teaching staff, regardless of their tech experience or knowledge, to help ease edtech stress and boost edtech confidence.

"I like being able to ensure students are staying on-task with class-related assignments and sites."

Using NetSupport School allows teachers to maximize teaching time to do more of what really matters: teach! Offering complete classroom management and instruction features to support in-school and remote learning, NetSupport School is flexible, scalable, and affordable – providing educators with future-proofed edtech tools.

**Download a free 30-day trial to discover the full benefits of NetSupport School.**

