



## AsqTEQ

Patric Asquith, Company Director

### How is the software currently being used in your organization?

NetSupport Manager has helped me quickly establish connections with all of the computers on our networks. The thumbnail views of current connections give me an instant snapshot of all the workstations in a single view and I can quickly identify the machine types and relevant system information.

### The challenges we were trying to solve:

We needed to reduce the costs (monetary and time) associated with making [remote] site visits. I therefore needed to find a reliable solution that would allow me to have remote network connections with the stores I service.

### Why did you choose our product?

The thumbnail views of current connections give me an instant snapshot of all the workstations in a single view and I can quickly identify the machine types and relevant system information.

One of the features that is particularly useful is File Transfer (one-to-one or one-to-many). This is another tool that is quick and easy to use and performance is excellent. I particularly like how there are now quick links for copying files to and from desktops.

### How/where has NetSupport added value?

Overall, NetSupport Manager is just a great product. Save money and time, it simply does what it says it does, without any hassle.

### Would you recommend NetSupport?

*Yes*

“NetSupport Manager is just a great product”