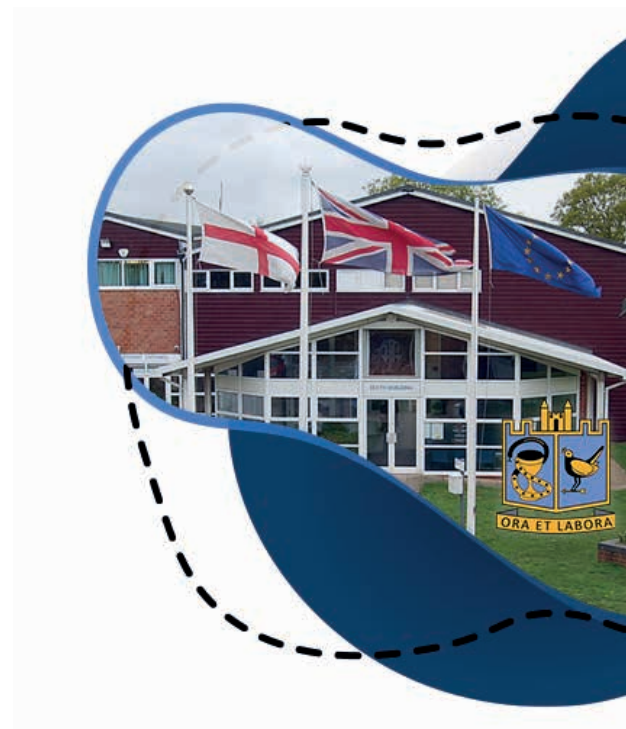




St. Benedict's Catholic College

classroom.cloud Case Study

With Paul Allen, IT Support Technician



Can you tell us a little bit about your school?

We are a Catholic secondary school with just over 1000 students.

How many devices and what platforms do you have classroom.cloud installed on?

We currently provide Windows laptops to our Year 10 and 11 students and have roughly 160 devices with the client installed as part of the build.

Can you tell us about some of the IT challenges you faced and why you chose classroom.cloud?

We needed a method to allow teachers to monitor the activity of the students on their laptops in classes, as well as provide a platform to support students if they are unable to come to school for any period of time. **classroom.cloud** ticks all the boxes, and we already use NetSupport School in our computer rooms, and so already had a good experience with your software and customer support.

Can you tell us how classroom.cloud is currently being used?

Mostly it is used to allow teachers to monitor student activity in their lessons, as well as provide support and feedback on their work.

Do you have any favourite features?

From an admin/IT perspective we are very happy with the integration into Teams. This saves a lot of time for both us and the teachers and their classes getting things up and running quickly.

How would you sum up classroom.cloud in one sentence?

Easy to use and extremely useful.

How have you found working with NetSupport?

We have been using NetSupport products for a number of years now and have never had any issues reaching somebody for questions or getting support when needed.

Would you recommend classroom.cloud to others?

Happily.