



Oklahoma Steel and Wire

Wesley Johnson, Network and Systems Administrator

How is the software currently being used in your organization?

Our programmer has used NetSupport Manager extensively as it saves him having to go from office to office to deal with individual error messages as they appear - saving him a lot of time and allows problems to be resolved quicker.

The challenges we were trying to solve:

We were looking for a solution that would allow us to see remote users in outlying buildings, run new software that was being deployed and help instruct them in the use of the software.

Why did you choose our product?

NetSupport Manager proved itself with a large scale project we carried out. We deployed new in-house software for every program we use across the plant. NetSupport Manager was an invaluable tool while this process was going on.

How/where has NetSupport added value?

NetSupport Manager has saved us time as we no longer need to manually visit each office/user to solve their issues - everything is done from one single point.

Would you recommend NetSupport Manager?

Yes

“NetSupport Manager was an invaluable tool”