



Background

Walton County Public Schools consist of nine elementary, three middle, and two high schools plus one alternative school, a performance learning center, and the Walton County Career Academy. Walton County voters approved the passage and extension of ELOST to provide funding for several needed projects. Some of these projects include the new Youth Middle School which opened in the fall of 2004, the new Monroe High School which opened in the fall of 2005, the new Monroe Elementary School which opened in January of 2007, and the new Sharon Elementary School which opened in the fall of 2007.

The Challenge

Typical lab settings for students were difficult to manage at times. In addition, younger students needed help in opening web pages, etc. Some of our classes needed information sent to all of them to work on only during the class period. In addition, many times all students needed to see one student's screen to see what they had done on a particular project. Students were also prone to work while receiving instruction from the teacher and we needed a way to control that, either by locking down the computers temporarily or by restricting specific programs.

Situation

Currently we have installed NetSupport on all of our computer labs at each of our schools as well as in the media centers (roughly 500 computers). The cost and functionality of the software played a large role in us selecting NetSupport as our solution.

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NetSupport Solution

Those teachers that have been trained use many of the features of the software. Even those with minimal training use some of the basic features. Classroom management in the computer labs have drastically improved and there have been many instances where students have been redirected to work on the assignment at hand. The elementary teachers love the option to open web pages for their younger students and the teachers of older students love being able to block programs and specific sites on the internet. While we haven't utilized the quiz function yet, we are looking forward to implementing it this year in some of our classes

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Tel: +44 (0)1778 382270

Email: sales@netsupportsoftware.com



Tel: +49 (0)89 550 508 -30

Email: sales@pci-software.de



Tel: 770-205-4456

Email: sales@netsupport-inc.com



Tel: 905-415-4708

Email: sales@netsupport-canada.com