



Background

Learning Support Services is a learning resource department serving the College of Letters & Science faculty, staff, and students at the University of Wisconsin-Madison.

LSS' services and programs enable L&S faculty to make use of instructional technology ranging from overhead projectors to video players, from computer labs, to language labs, and from delivery of course materials to media production.

The Challenge

The goal of Learning Support Services at the University of Wisconsin-Madison was to replace a language lab using computers and software that would provide similar features as language lab software at a lesser cost.

Situation

The College reviewed several hardware and software options and selected NetSupport School. They decided to use NetSupport School plus their own special media player in the language lab. The key features that differentiated NetSupport School were ease of implementation and use, a wide range of features and flawless installation and execution during the demo. Besides working well, NSS supported two-way sound communication better than the other non-language lab solutions.

For more details and to download free 30 day software trials go to

www.netsupportsoftware.com

NetSupport Solution

NetSupport School has helped University of Wisconsin-Madison's language lab instructors maximize their time in the computer lab by giving them complete control of the computers. Student productivity has significantly increased, and the school has seen a tremendous cost savings. An additional benefit is that the faculty members are actually comfortable with the software and using it to its fullest potential.

Testimony

"We needed to replace a language lab using computers and software that would provide similar features as language lab software, but at a lesser price. NetSupport School has performed very well for us. NSS had the most features, implemented correctly, and is also easy to use."

- Director, L&S Learning Support Services

For more details and to download free 30 day software trials go to

www.netsupportsoftware.com



Tel: +44 (0)1778 382270

Email: sales@netsupportsoftware.com



Tel: +49 (0)89 550 508 -30

Email: sales@pci-software.de



Tel: 770-205-4456

Email: sales@netsupport-inc.com



Tel: 905-415-4708

Email: sales@netsupport-canada.com