



Background

The Unified School District of Antigo is geographically one of the largest school districts in Wisconsin. It embraces an area of 540 square miles, and a population of approximately 20,000. The district serves approximately 2,700 students; eight elementary schools (K-5) with a total of 1,000 students, one middle school (6-8) of over 500 students, and a high school (9-12) of close to 1,000 students. There are over 250 professional staff and 145 auxiliary staff in the district.

The Challenge

We have 10 school buildings that range from 2-30 miles apart from one another. We needed a solution to enable us to remote desktop into our PC's from a central location. We implemented NetSupport Manager and installed the client on each pc. Now we can utilize our full time Help Desk more efficiently and effectively. We have improved our response time to maintenance issues from 12 days to fix a request to 1 day over the past 5 years.

NetSupport Solution

We looked at several applications, but chose NetSupport because it was seamless. There was no lag in remote controlling any computers, even ones that were connected wirelessly. Other competing products had limited functions and were slow and choppy when connected. We implemented this product in our school district to 1000 pcs. It was an overwhelming success! This product is amazingly reliable. We have a lot of satisfied educational customers.

We also use NetSupport School in our district. We have 20 plus computer labs in our district. Several of the labs use NetSupport School for lab management. It is an awesome product that is easy to use and gives the instructors added confidence in teaching using technology. We know our students are on task because of the confidence that NetSupport School provides. Several of our labs are wireless labs. NetSupport works very well in this environment also.

For more details and to download free 30 day software trials go to

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