



## Background

North Cobb Christian School (NCCS) is an independent, non-denominational, co-educational day school located in northwest Cobb County, twenty-five miles north of Atlanta, Georgia. NCCS enrolls students in (K3) kindergarten through grade 12.

## The Challenge

As Technology Assistant Nathaniel Addicks explains, NCCS place great emphasis on computer led classes across all school grades and as such the distractions for inquisitive children are great!

"We needed a solution that would assist the instructor in managing distractions in the classroom, and provide additional benefits for the Technology Department in assisting students and instructors. We evaluated Faronics Insight and Netop Vision6 as well as various open source solutions but NetSupport School immediately stood out as providing the full feature set and ease of use that we required without any hidden costs."

## NetSupport Solution

"NetSupport School's range of PC and internet monitoring features help the instructors at NCCS maintain order in the classroom and keep students on task. The Technology Department are also catered for thanks to the Technician Console. This provides a range of dedicated tools that enable us to support and monitor all the computers on campus from a central machine. If an individual teacher encounters problems during a lesson they can quickly send an alert to the technician who is able to connect to the relevant PC or PC's and diagnose the issue. We are more often than not, able to resolve the problem without impacting on the lesson or having to pay a physical visit to the classroom."

"In summary I would say that the features of NetSupport School that have been the most helpful at NCCS are the screen-sharing, auto-logout, screen locking, and the various tools available with the Technician Console. During the trial period and installation phase NetSupport were very helpful. Any technical questions we had were quickly answered by their tech support guys."

[www.ncchristian.org](http://www.ncchristian.org)

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