



Background

Pierce College is a flourishing two-year public institution in Southern California providing opportunities for occupational training, transfer education and life-long learning.

Founded in 1947, Pierce is a comprehensive college with almost 100 disciplines being taught to more than 23,000 students each semester. It is one of the nine colleges of the Los Angeles Community College District, and is fully accredited by the Western Association of Schools and Colleges, a nationally recognized accrediting agency.

Pierce College is setting the pace in community college education, preparing students to take their place or to retrain in industries at the forefront of technological advances.

Many Pierce College students transfer to the University of California system, the California State University system, and private universities to earn bachelor's degrees.

The Challenge

Typical of today's modern, forward-thinking educational institutions, the priority for Pierce College is to provide its students with inspiring learning opportunities. Key to achieving this objective is the involvement of technology across many areas of the curriculum.

With computers playing such an active part in day-to-day school life, it was essential that appropriate support and management processes were put in place:

- a) To ensure students are using the equipment for relevant lesson related research;
- b) To provide teachers with tools to help raise standards and deliver effective presentations.

For more details and to download free 30 day software trials go to

www.netsupport-inc.com

NetSupport Solution

Dr Lyn Clark, Chair of the Computer Applications and Office Technologies faculty at the College explains how NetSupport School has proved to be the ideal classroom management solution:

"Across campus, technology is used to improve student learning. NetSupport School has helped ensure that this technology is used for appropriate purposes as well as providing teachers with a range of options that enhance the delivery of their lectures.

"When we investigated ways of improving lesson delivery we naturally looked at traditional projection equipment but NetSupport School saved us the expense! The perception of classroom management software is that it is simply a monitoring tool; enabling teachers to track what students are doing. However, in the case of NetSupport School, it is so much more.

"The faculty uses NetSupport to deliver its lectures for Word, Excel, Access, PowerPoint, QuickBooks, Photoshop, InDesign, and all the other software programs offered by the department. Having the instructor's computer screen project on the students' computer screens has promoted learning in these software programs, especially since students have no difficulty viewing the small print that is normally shown with a data projector!"

All computer classrooms across the campus have NetSupport School installed and, by renewing its maintenance contract each year, the college continues to qualify for automatic product updates and premium technical support.

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