



↳ E. J. Pope & Son, Inc.

Our company has 42 retail locations and 7 petroleum transport dispatch centers. With over 600 employees working with our systems in remote locations, many of them 24/7, it's imperative that we have the tools to both support these locations, and protect them from unauthorized activities.

Through the years we have used other products like LapLink and PC Anywhere for supporting these locations. Then I found NetSupport Manager while researching another NetSupport product, NetSupport Protect. I downloaded the trial versions of both products and the rest is history.

The ability to lock down the desktops quickly with NetSupport Protect allows us to keep our environment consistent and compliant with licensing and corporate policies. The NetSupport Control allows us to handle the issues that do arise quickly without going onsite. The use of groups for file distribution allows us to very quickly move changes through the network, and the inventory function allows us to quickly validate everything when we do audits.

"In the two years that we have used these products, the software has been invaluable. The software is easy to configure and install, and the interfaces are very user friendly. In a world where software glitches are common, these products have been a refreshing exception. Thanks for a great product and excellent support." - IS Support, E. J. Pope & Son, Inc.