



↳ Background

Christian Academy of Knoxville is located on 77 acres in West Knoxville. The 77-acre site is beautifully designed into a complete campus which includes an Elementary school, Middle school, High School, and Campus Center. Athletic facilities include gymnasiums, baseball and softball fields, track, football, and soccer fields.

↳ The Challenge

“Our biggest difficulty was tracking all of our assets within our school. Keeping track of all of the part numbers of our computers and our software licenses was providing to be increasingly difficult. We were having to manually by hand do a check of each physical computer.

Our specific project was finding a way to keep a record of all of our computer information. We chose NetSupport DNA because of our work with the NetSupport company through NetSupport School.

↳ The Solution

NetSupport DNA has now been installed on our 400 computers campus-wide and is making a huge impact on our record-keeping. We are also beginning to implement software distribution through Pack 4...what a blessing to not have to go to each computer individually to update software!

NetSupport DNA has helped us tremendously. When one of our IT members was out indefinitely, having the information on our network easily accessible allowed us to continue working with minimal impact to our department.”

For more details and to download free 30 day software trials go to

www.netsupport-inc.com