



The Task: System Options the Irish Distributor of NetSupport Manager had the task to install Zetafax on an NT server for an Irish company with offices in California.

The Solution: NetSupport Manager. Zetafax was recently sold to an Irish Corporate with offices in several Countries worldwide. The NT Servers and Fax Hardware were already in place, so all that was needed was for the software to be installed and configured on the Fax Server in California.

System Options requested that the Administrator download and install a copy of the NetSupport Client Software on the Remote NT Server, which was done with ease. The network administrator in Dublin then configured the various routers and firewalls so that the Control software was able to browse the corporate WAN and detect the NetSupport Client on the server in California.

Using the companies WAN and the File Transfer functionality within NetSupport Manager they transferred the necessary software to the remote machine and installed Zetafax. Due to the high speed of the Remote Control functionality of NetSupport Manager it was extremely straightforward to configure their Brooktrout fax hardware and add all the users. They also set up the companies Least Cost Routing for Zetafax using their WAN greatly reducing their faxing costs. Any faxes sent to UK or Irish fax numbers from the California office are routed over the WAN to the Fax Server in Dublin and faxed from there saving a trans Atlantic phone call. This was also set-up in the other direction so that any faxes from Dublin to the USA or Canada were passed to the fax server in California.

Once the administrator came to work at about 1800 local time System Options were then able to spend some time with him on the phone going through the functionality of the product whilst he watched what they were doing in real time.

For more details and to download free 30 day software trials go to

[www.netsupportsoftware.com](http://www.netsupportsoftware.com)



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