



## Background

Wilson County Schools grades K-12. Wilson County Schools has 1500 employees and 4,000 PCs.

## The Challenge

We had to let our computer lab teachers, regardless of how the actual computers are arranged and facing in the computer labs, keep students on task by monitoring their progress from a central location. This product not only provides that advantage in the classroom setting, but also allows our technical staff to deploy the system without having to rebuild all the computers in each lab at the time of deployment. We cut many work hours off our installation of the system and increased the productivity of our teaching staff at the same time.

## Situation

We have considered and implemented a variety of solutions to solve our student observation problems before now, but NetSupport is far and above the most user friendly and easy to implement system we have used to date. We use it in every school lab that has a need to monitor children and keep them on task, which is most every lab we have in the county and comes to a total of about 900 computers. We also use NetSupport School to facilitate teacher training in our teacher training lab, which has proved to be very useful as it is so easy to use that we can show trainers that come in to the county for just a couple of days at least a few ways to make their presentations more effective.

For more details and to download free 30 day software trials go to

[www.netsupportsoftware.com](http://www.netsupportsoftware.com)

## NetSupport Solution

NetSupport is definitely a cost effective solution for us to facilitate student observation and effective training presentations whether that be someone extremely familiar with the program or someone not familiar at all with the program that is doing the presentation.

The ease of use NetSupport offers over the competition is a definite advantage and one of our deciding factors in choosing it over other programs for Wilson County School System.

## Testimony

"We have always had a great experience dealing with technical and sales staff that seem very willing to help in any situation and offer a viable solution to our needs"

- Tom Waller, Network Administrator, Wilson County Schools

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