



Background

U.S. News & World Report ranks The University of Tulsa among the top 130 national universities out of nearly 1,400 colleges and universities it surveyed. The competitive national university category includes the nation's most comprehensive institutions. Strong performance in this category places TU among the best institutions of higher education in the United States.

The Challenge

The goal of the College of Business Administration was to find and implement a computer-based training solution for use in its teaching classrooms. The college had previously tried a costly hardware solution and could not get it to work on its network of computers. In addition, instructors were struggling to effectively teach students on software programs in the classrooms. There was little computer interaction with the students and instructors due to lack of resources.

Situation

The College of Business Administration reviewed six software programs and selected NetSupport School. The key features that differentiated NetSupport School were ease of implementation and use, the ability to show teacher's screen to student screens, view multiple student screens for monitoring, twoway chat and messaging, and file distribution so instructors could send out files and collect course work at the end of class.

For more details and to download free 30 day software trials go to

www.netsupportsoftware.com

NetSupport Solution

NetSupport School has helped the College of Business Administration's instructors maximize their time in the computer labs. Students are now getting "hands on" training in the teaching classrooms. Instructors can directly assist students, sharing control of the keyboard and mouse and answering questions through computer chats to enhance learning. In addition, instructors are giving an increased number of online exams. NetSupport School allows them to monitor student screens during the exam and keep them on task instead of surfing the internet.

Testimony

"NetSupport School is everything they say it is. Easy to install, easy to use, and most of all, easy to support and train the users."

- Neal Scott, Senior Microcomputer Specialist, University of Tulsa, College of Business Administration

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