



Trevelyan School is based in Windsor and celebrated its 70th birthday in the year 2000. In its latest incarnation it is a 600-mixed pupil Middle School (9 -13). In the last two years the school has changed from a dozen stand alone Acorn computers to a 40 computer strong NT4 network with plans to add another 30 when the school moves site in the Summer of 2002. The school has an enviable academic record and is the highest performing Middle School in Berkshire.

Over the last 2 years Trevelyan School have upgraded from a dozen stand-alone computers to a 40 strong NT4 network. With more PCs to look after, daily administration tasks have become more difficult and time consuming.

Using NetSupport School's wealth of remote control features, network administration has become a more manageable and time saving task. ICT Co-ordinator Bill Brooks is now able to send files remotely to each student's machine where before he would have had to walk to each individual machine with a disk.

NetSupport School has proved a necessity to Trevelyan School in a number of ways. Administrative tasks can now be tackled from a central location without the need to visit machines individually. The 'View' feature is used to monitor each student's PC usage and enables quick identification of problems while the 'Show' feature is ideal for training and demonstrations, enabling Bill to display the information on his screen at each Student PC. In addition, the 'Annotate' option allows Bill to highlight areas of the screen in order to emphasise key learning points.

Students who encounter problems have the use of the 'Help' option which enables them to discreetly send a message to Bill's PC from their own. In real-time, Bill can then remotely diagnose the problem and provide the appropriate answer, without needing to peer over the student's shoulder. And one final benefit, in order to gain the group's undivided attention, Bill can even blank the student screens and lock their keyboards.

NetSupport School recently gained recognition in the Trevelyan School's Ofsted report, which stated, "In ICT there are good examples of whole class instruction using the network system (NetSupport School)."

For more details and to download free 30 day software trials go to

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