

Oklahoma Steel & Wire

NetSupport Manager Helps Oklahoma Steel & Wire With Its Remote Support and Training Needs

Oklahoma Steel and Wire and Iowa Steel & Wire offer a complete line in both agricultural and industrial wire products.

The company has installed NetSupport Manager, the market leading PC remote control solution, and as Network and Systems Administrator Wesley Johnson explains, the software has already proved its worth: "We were looking for something that would allow us to see remote users in outlying buildings, run new software that was being deployed and help instruct them in the use of the software.

"An existing remote viewing solution proved unusable in a training scenario. Every time you connected remotely it would blank the users screen.

"NetSupport Manager has proved itself with a large scale project we have ongoing at the moment. We are deploying new in-house software for every program we use across the plant. NetSupport Manager has been an invaluable tool while this process has been going on. Our programmer has used the software extensively as it saves him having to go from office to office to deal with individual error messages as they appear.

"Our experience with NetSupport and NetSupport Manager has been outstanding."

NetSupport Manager is recognised worldwide for its ability to deliver secure, efficient and simultaneous remote control to multiple devices across multiple platforms. And as Oklahoma Steel & Wire has discovered, the products powerful combination of system management and training tools makes it the ideal remote support solution, guaranteeing an immediate return on investment.

About Oklahoma Steel & Wire

The Moore family began in the steel and wire industry in the early 1960's by owning and operating Seymour Manufacturing in Seymour, Iowa. With expansion into wire panels, farm gates and grain stirring equipment, the company expanded further into Farm Equipment Manufacturing, which eventually became what is now Iowa Steel and Wire.

In 1979, B. L. Moore and his brother-in-law, Robert Lockridge, founded Oklahoma Steel and Wire located in Madill, Oklahoma, with the sole purpose of manufacturing livestock panels. Both companies shared in steady expansion and soon included a comprehensive product line to agricultural and industrial markets. Today these two facilities produce in excess of 200,000 tons of steel per year and employ more than 400 people.

Market demand created the need for a rod source to assure both companies a sufficient, reliable supply of steel rods to meet their expanding market. In 2004, Mid American Steel and Wire, in Madill, Oklahoma, was established, employing 100 additional employees. This company will keep Oklahoma Steel and Iowa Steel supplied with wire rods and allows them to stay competitive in the market place.

Learn more at: www.okbrandwire.com/index.html