



Background

Lake Forest Middle School has 100 employees and 250 PCs. The labs are used primarily for remediation in math and language arts. Students use the Internet for research and Microsoft Office products to write papers or prepare PowerPoint presentations. Students also create digital stories with Photo Story and Movie Maker.

The Challenge

Managing student computer use is always a challenge. We hoped to accomplish the following:

- Monitor student use of programs and Internet
- Provide simultaneous training for new software
- Demonstrate math and language arts concepts for all students
- Work individually with Special Education students via voice and chat while still monitoring the rest of the class
- Administer daily quizzes for ease of grading

Situation

Four computer labs are monitored with a total of 5 teachers. We have 1100 students in our school with half of them assigned to a lab each semester for the year. These classes are difficult to manage without being able to control and monitor individual student work.

In addition, one lab is utilized often by core team teachers who bring their students in for specific assignments related to math, language arts, science, or social studies. These teachers can easily explain concepts, take students to common web sites, and other tasks using NetSupport School.

For more details and to download free 30 day software trials go to

www.netsupportsoftware.com

NetSupport Solution

As mentioned above, the quiz/survey feature was extremely important to us. Once we had used it in the demo version, we knew it was something we did not want to be without. Also, NetSupport School is extremely easy to learn for non-technology related teachers.

Testimonial

"Lab teachers are ecstatic with the possibilities of NetSupport School. For the first time, they feel like they are really in control of the lab and student work."

- Teacher, Lake Forest Middle School

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