



Background

Gonzaga University School of Business has 160 PCs.

The Challenge

We needed to be able to monitor our computer labs and users in a couple of ways first, for instructors to be able to administer their classes, and secondly for our IT department to do remote PC maintenance. NSS proven itself to be a very good tool in meeting both of these needs.

Situation

We have implemented NSS in our student PC labs (3) and on faculty/staff PC's. NSS was the first product we seriously looked at, and I'm very pleased at the decision to use it. It is used by our IT department (remote desktop) and in the labs by our instructors.

NetSupport Solution

Our instructors who use NSS like the ability to remotely monitor student activity, and the ability to send/receive files, which they use often for testing. Our IT department uses NSS daily to monitor "up-status" of the labs, and also to work on users PC. I especially like NSS's ability to "share" a users PC (remotely) while the users is using his/her computer. Using NSS to remotely view/repair a PC has saved us many hours, as we don't have to physically visit each and every user for their service calls.

For more details and to download free 30 day software trials go to

www.netsupportsoftware.com



Tel: +44 (0)1778 382270

Email: sales@netsupportsoftware.com



Tel: +49 (0)89 550 508 -30

Email: sales@pci-software.de



Tel: 770-205-4456

Email: sales@netsupport-inc.com



Tel: 905-415-4708

Email: sales@netsupport-canada.com