



Background

G Frank Russell Career and Tech Center in Greenwood, SC is an area vocational school serving high school students from Emerald, Greenwood, Ninety Six, and Ware Shoals High Schools.

Students in grades 9-12 in Greenwood County have the opportunity to study at the career center. The school offers twelve program areas of study and was named a Blue Ribbon Lighthouse School Award winner in 2006.

The Challenge

"I needed a monitoring system that would allow me to have control in setting up controlled access to CD, USBs and web sites. I also found that the NetSupport School allowed me to distribute surveys to check student understanding as well as tests. That was a nice addition to what I was looking for.

Another problem I was trying to solve was the problem with screen update with the program I was previously using. I found that NetSupport offers flexibility in setting up the amount of time in refreshing the monitoring computer."

Situation

Prior to working the NetSupport School program, we were using ABTutor Control. We have used that product for two years. What we found was that students were able to manipulate that program and gain access to instructor versions of the programs and take control of machines and make changes. I found out about NetSupport products from an ad in a mailing list that I subscribe to. I thought I would check it out, so I went to the web site and it really interested me, so I looked over the video that demonstrated its use. I was so pleased with it, that I emailed links to my tech support person and my administrators.

The problem we ran into was the amount of money it required to purchase and implement the program. Fortunately we did receive some funds and were able to earmark some for this project.

For more details and to download free 30 day software trials go to

www.netsupportsoftware.com

NetSupport Solution

I have found NetSupport School to be a huge help in my teaching practices. Being a teacher that teaches all day and each class being full to capacity, NetSupport School allows me to give quizzes and tests and get them graded instantly. In addition, I can monitor students' progress as they complete each question in an exam.

The survey tool is great too! I find that a lot of times students are reluctant to say aloud that they are having trouble with a topic we are covering. This way, they can be discreet and let me know they need more assistance or they can let me know that I may need to re-teach or review.

I have seen a difference in attitudes as well as grades. It also allows me to look at a student's work and assist them directly. Also, it can be used and projected so that the entire class can view a student's work and assist in the editing process or view an assignment.

Testimony

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- Instructor, G Frank Russell Career & Tech Center

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