



Background

Charter College is located in Anchorage, Alaska. Charter offers four programs leading to Certificates and six in the Associates of Applied Sciences area of study. The flagship programs are: Information Technology, Engineering and IT Management under the Bachelor of Science Degree curriculum.

The Challenge

The goal of Charter College was to find and implement a computer-based training solution for use in its teaching classrooms. The college had previously used overhead projectors and digital panels for instruction, but was not happy with the system. Maintenance of the hardware was cumbersome and costly.

In addition, instructors were struggling to effectively teach students on software programs in the classrooms. Instructors wanted more control of the classroom.

Situation

The College reviewed a few different hardware and software options and selected NetSupport School. The key features that differentiated NetSupport School were ease of implementation and use, the ability to show teacher's screen to student screens, view multiple student screens for monitoring, two-way chat and messaging, and file distribution so instructors could send out files and collect course work at the end of class.

For more details and to download free 30 day software trials go to

www.netsupportsoftware.com

NetSupport Solution

NetSupport School has helped Charter College's instructors maximize their time in the computer labs by giving them complete control. Student productivity has significantly increased. Instructors run presentations more efficiently and students can see and hear the instruction better than with the projectors. Maintenance costs have been reduced due to elimination of overhead projectors and digital panels. money very well spent. We have told our district supervisor about it, as well as other media specialists at other schools in the district.

Testimony

"NetSupport School has performed very well for us. NSS is utilized in the majority of our computer science courses. We have significantly reduced maintenance costs per classroom due to elimination of overhead projectors and digital panels."

- Mark Blair, Network Administrator Charter College

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