

Case Study



Summary Based in North West London, BLS Consultants are a 6 partner General Practice with a long pedigree of training Students and Doctors. They are now entering the commercial world offering training on specialist GP Software and basic software within the general practice sector.

They offer training to clinical and non-clinical staff alike. Problem BLS are involved in teaching within the medical field at all levels. Under-graduate medical students, post-graduate Doctors (training to become General Practitioners), Nurses and non-clinical staff all need to be proficient in either basic computer skills or software such as word excel etc.

They also need to be proficient in using GP Specialist software, which is used for clinical and non-clinical purposes. At BLS they were unable to demonstrate one machine on 4 others and then allow everyone the freedom to individually practice what they'd just been shown on their own machine. Solution BLS can now demonstrate any software programme on all their machines and then trainees can practise what they've just been shown on their own machine. This has dramatically advanced the effectiveness of BLS's training because it allows the best of both worlds - comfortable observation initially, followed by personal hands-on practise afterwards.

It also means that demonstrations can be watched more easily rather than crowding around one machine. Benefits Using NetSupport School BLS have been able to link up to 5 PCs and turn them into a state of the art Computer Classroom/Training Suite that enables them to make their teacher delivery in all fields related to General Practice an even more effective and fun experience for both teachers and students 'Bravo!'

- Dr Jeremy Nathan June 2001

For more details and to download free 30 day software trials go to

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