



## NetSupport Protect

Designed for technology professionals to protect their Windows® operating systems and desktops from unwanted or malicious changes, NetSupport Protect provides a secure, reliable and productive computer environment, ideal for shared use systems within the workplace and computer lab.

NetSupport Protect provides a proactive, rather than reactive solution to the challenges faced. The philosophy of the product is to prevent changes to the desktop environment and avoid the need to rely on “repair-based” solutions that are more costly and have a greater maintenance overhead.

Using NetSupport Protect, IT staff can create a secure desktop environment where system configuration and access from external sources are protected, where users can use available applications but are shielded from system resources and the temptation of investigating the workings of the desktop.

For added peace of mind, the product also offers integrated hard disk protection and recovery so, if an error should occur, you can perform a full system restore quickly and transparently.

With over 9,500,000 systems worldwide supported by NetSupport technology, NetSupport Protect is the perfect solution to safeguard your technology investment.

## Key Features:

- Protect files and folders
- Prevent delete and rename
- Hide files and folders
- Restrict changes to the desktop
- Protect the OS and system settings
- Lock control panels and tools
- Lock specified applications
- Control network access
- Prevent file creation by type
- Control access to USB devices
- Control access to CDRW / DVDs
- Control internet downloads
- Integrated roll back and recovery technology
- Integrates with NetSupport School classroom management

**Prevent:** Teachers need to manage students who are using computers in a lab or multi-desktop classroom to ensure that they are learning and spending time on their assigned tasks. Children want to learn, and often the best way is to experiment. Lab computers may be used four or five times a day for different classes, so they really can't afford to endure too much practical experimentation.

**Protect:** A corporate network is only as secure as the security provided. Why suffer the downtime of systems needing to be re-imaged or restored when NetSupport Protect avoids the problem arising? Control what type of content is downloaded, allow users to copy work files from a memory stick or CDR but block potentially dangerous applications.

**Preserve:** Computers in a public workspace, internet café, tradeshow or a call centre where multiple users have access to a single PC, all need additional security to protect the fabric of the OS. Laptops away from the office need to remain protected, to avoid new content being migrated back to the network each time the user returns to the office.



# One-Click Recovery



## Integrated hard disk protection and roll back technology

NetSupport Protect includes, as standard, integrated hard disk protection and roll back technology. In addition to the existing functionality that keeps users on task by locking down desktop configuration, the product also effortlessly protects your operating system and associated files from accidental or malicious deletion and provides a mechanism for automatic restoration on re-boot.

When the hard disk recovery feature is enabled, all system files and folders will be continuously monitored and, when required, the system will restore back to a previous point in time quickly and transparently. NetSupport Protect's recovery functionality also allows you to specify folders that are excluded from roll back monitoring and, as such, are always preserved. Whether it's a complete software failure requiring total restoration or specific files, the recovery feature provides complete flexibility. Needless to say, system administrators can also install, manage and perform software restoration remotely.

Unlike alternative disk protection systems, NetSupport Protect monitors the disk for changes rather than initially taking a complete snapshot of a computer system. This process results in the almost instantaneous creation and restoration of an image.

### Summary of key features:

- Instantly restores your hard disk to an earlier point in time.
- Offers do-it-yourself disaster recovery.
- Helps users stay productive - even if their operating system will not boot.
- Rescues and restores lost or damaged files, folders and corrupted programs.
- Works with your existing security products such as anti-virus programs.
- Provides a secure test platform.
- Restricts user-defined applications from running.
- Uses minimal system resources and hard drive storage.
- Easy to install and centrally manage.

### Benefits:

- Saves countless hours of troublesome and unnecessary service calls.
- Works in a fraction of the time of other re-imaging/restoration products.
- Gives teachers more time to teach by eliminating careless or malicious activity.
- Saves valuable network disk space when images need to be stored.
- Reduces or eliminates technical intervention for OS and software-related problems.
- Makes all user PCs look and behave the same.
- Simply reboot to restore.

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